

Mayor and Council,

I am pleased to pass on the following information. All information in Manager's Notes is available to the public and these reports will be archived on the Town website.

Winter Weather Notes

Governor Abbot's Disaster Declaration cover Denton County. That document is attached. Staff will work through any funding opportunities this may provide for the Town or impacted citizens/businesses.

Office

The change to follow the AISD closure policy worked well overall for office staff. Recent improvements in remote work technology make it possible for all office employees to work from home. Our VOIP phone system allows calls to occur and we were able to make it a productive week. Our one exception from the AISD closure schedule was Friday. Public Works was able to clear the front parking lot late on Thursday. We had sufficient volunteers from staff willing to work in person to assist walk in customers from Noon to 4 PM on Friday. We provided a Town Hall lunch from Quandary Kitchen on Thursday and from Uncle Mike's and Giovanni's on Friday for Public Works, Police and Town Hall staff.

Public Works



Public Works remains challenged by a lack of crew and equipment. We have two equipment operator positions vacant at this time as well as the additional Code Enforcement / Construction Inspector position. Those vacant positions could have assisted the three staff we have in the department that provide primary field work (Director, Crew Leader and Equipment Operator). Our current Construction Inspector also provided support and assistance to our primary field crew. Their resources for winter response are limited to spreading deicing treatment by truck or hand and utilizing shovel work to remove ice. They performed excellent work but improved tools and staffing will be important considerations. If not for Denton County crews scraping the ice off of Old Justin road, this roadway would have likely had additional vehicles sliding or colliding due to the hill. Staff will review cost options for adding sanding and other deicing operations to our Public Works capabilities.

Police

In just the period from January 24 to January 28, our Police Department responded to 17 Motorist Assist calls involving vehicles that were stuck/slid off the roadway. Of those 17:

- 3 were at 377/Crawford Road at the railroad crossing where vehicles slid off the roadway. This caused us to close this roadway (Crawford) between 377 and the entrance to the Sixth Grade Center for approximately 15 hours, causing residents along Crawford Road to reroute in order to travel east. Only after Denton County was able to salt the crossing were we able to reopen the intersection.
- 3 were at 377/407, again at or near the crossing. We also worked an accident at this intersection where a vehicle slid backwards into another vehicle.
- 1 was at 377/Frenchtown
- 1 at 377/Harpole
- 2 were on Interstate 35
- 1 on Stonecrest
- 1 at Stonecrest/Frenchtown

Police Department Progress

Project Name	Project brief Description	Weekly Update/Status/Next Steps
<p>Winter Weather</p>	<p>Beginning on Friday, the Town experienced a winter weather event that affected roads and public safety.</p> 	<p>The Argyle Police Department responded to multiple calls of vehicles that were stuck or had left the roadway and had to shut down Crawford Road at 377 for approximately 15 hours on January 26th because of treacherous conditions at and near the railroad crossing.</p> <p>One winter safety advisory concerning pulling sleds with vehicles had over 102,000 views.</p>
<p>Moving Argyle Food Bank</p>	<p>The Argyle Food Bank moved from the First Baptist Argyle building to the Argyle United Methodist Church. Argyle officers, along with members of Denton County ESD No. 1, moved several thousand pounds of food and supplies on January 21 to assist with the relocation.</p>	
<p>Police Department Parking</p>	<p>The current police building shares a parking lot with our neighbors Andrea Claire Fit and Gypsy Caravan.</p>	<p>On January 14 we were notified that Gypsy Caravan anticipates increasing staffing at the salon they host in their building and will be opening their store on additional days of the week. Because of this, they are no longer allowing our department to use several of the parking spots between our buildings that are a part of their property.</p>
<p>Police Facility Tours</p>	<p>To help keep stakeholders aware of the operational capabilities and needs of the police department, tours of the current facility are being offered to allow for questions and feedback.</p>	<p>This week two members of the CCPD board took part in a tour of the current police building and discussed police department needs with Chief Jackson.</p>

Community Development Progress

Project Name	Project Brief Description	Weekly Update/Status/Next Steps
Staffing	Senior Planner Position	Susan Raabe has accepted the Senior Planner position and her first day will be Monday, February 9th . She has planning experience in both public and private sectors, recently with the City of Gainesville as their Community Development Administrator. She has also completed a Master of Public Administration and is certified under the American Institute of Certified Planners (AICP). We are excited to welcome Susan to Argyle!
Dark Sky Certification	International Dark Sky Week	Town staff attended a virtual advocate action meeting to prepare for Int’l Dark Sky Week from April 13-20, 2026 . Activities include passing a proclamation and hosting an event such as a star gazing party or other awareness event. More details will be forthcoming.
Argyle Marketplace	Construction Plan Review Building plans submitted	Town staff are waiting on a 2 nd submittal of the Argyle Marketplace construction plans. A full submittal has not been received as of Friday, January 30th. Three commercial building permit applications have also been submitted for the three shell buildings on the property and are under completeness review before being sent to SAFEbuilt for building plan review. Town staff sent the applicant a list of additional items needed but have not received them yet.
Heath Tract	Planned Development (PD) Application	Town staff met with the applicant and their engineer to discuss the 2 nd submittal of the Heath Tract PD zoning application. The discussion was constructive and will improve the overall planned development. This item is tentatively planned to be considered by the P&Z Commission during their regular meeting on March 4th .
Denton County	2026 Thoroughfare Plan Map	A Town Hall meeting will be held from 5:30 p.m. to 7:30 p.m. Monday, February 2nd to view the draft 2026 Thoroughfare Plan map and recommendations, in the third-floor conference room at the Denton County Administrative Courthouse, 1 Courthouse Drive, Denton, TX 76208. All are invited to attend. https://www.crosstimbersgazette.com/2026/01/18/eads-a-bright-future-ahead-for-denton-county-in-2026/
Harvest Town Center	New Restaurant	Town staff confirmed Mo’ Bettah’s Hawaiian restaurant is planning to open a location in the Harvest Town Center, just to the west of McDonald’s along FM 407, at 1234 FM 407 W, Argyle, TX 76226. The Mo’ Bettahs menu reflects favorite Hawaiian staples such as Pulehu Chicken and Kalua Pig. https://mobettahs.com/

Municipal Services

Project Name	Project Brief Description	Weekly Update / Status / Next Steps
Winter Weather Event – Continuity of Operations	Maintaining service delivery during adverse weather conditions.	During the recent winter weather event, Court operations continued remotely without disruption. Court staff successfully accessed all required systems and data. This marked the first real-world test of continuity planning following extensive coordination with Fulcrum in August and September to install and test remote-access applications for ALL departments. The event validated that systems, data access, and workflows are functioning as intended to support uninterrupted service delivery.
Disaster Recovery Trio – Interviews	Evaluation and selection of disaster recovery service providers.	<p>Conducted interviews for the Disaster Recovery Trio.</p> <ul style="list-style-type: none"> • Received four responses for Debris Hauling Services, and interviewed the top two respondents. • Received two responses for the Debris Monitoring Services, and interviewed the top ranked respondent. • Received three responses for the Disaster Recovery Consulting Services, and interviewed the top ranked respondent. <p>Staff recommendations are in progress and will be presented to Council at the February meeting.</p>
Bank Depository Services Evaluation	Analysis and review of Depository Banking RFA responses.	Met with Valley View Consulting to review their analysis of Bank Depository RFA responses, we received twelve. Staff will schedule demos with American National Bank & Trust, PointBank, and SouthState Bank during the week of February 9 to support the final evaluation. Findings and recommendations are scheduled for discussion at the March meeting, with final Council Approval at the April meeting.
Engineering RFQs – Bid Opening & Evaluation	Procurement of professional engineering services.	<p>Conducted the bid opening for the Town Engineer and Street Maintenance Engineer RFQs. We received eight responses for the Town Engineer RFQ, and five responses for the Street Maintenance RFQ.</p> <p>Staff are currently evaluating submissions to identify the top three firms for interviews with combined Council and staff team, with interviews tentatively scheduled for the week of February 16.</p>
Impact Fee Audit RFQ	Solicitation for impact fee audit professional services.	Continued coordination for the Impact Fee Audit RFQ. Statements of Qualifications are due on February 6, and staff will begin evaluation upon receipt.
IT Managed Services RFP	Finalization of IT managed services solicitation.	Collected internal staff comments on the IT Managed Services RFP documents. The item is scheduled for Council consideration at the February meeting, with a targeted RFP release date of February 21.

Weather Event IT and Remote Work Review

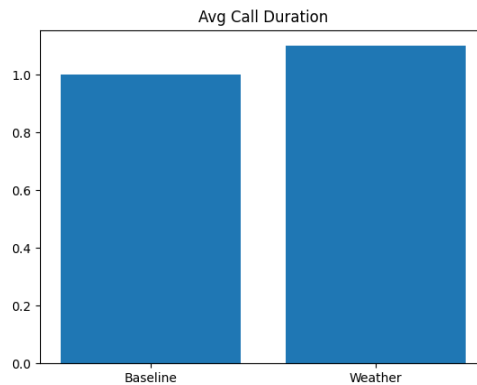
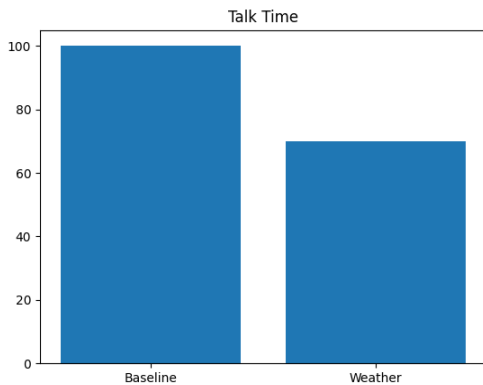
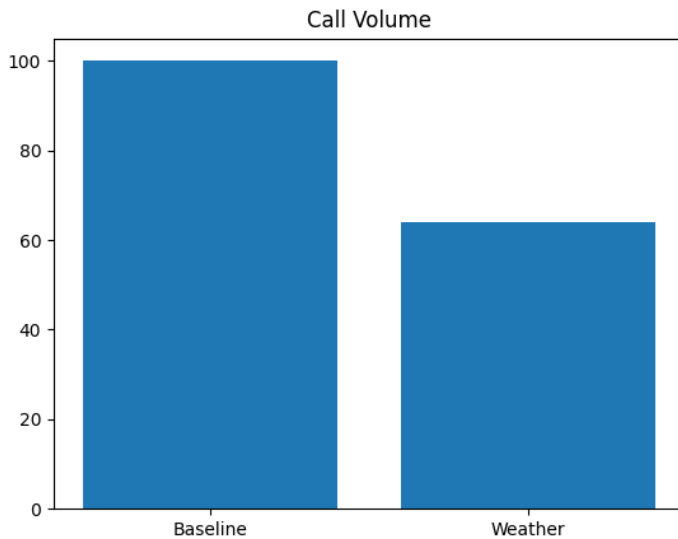
1. High-Level Summary

- Activity levels dipped but essential operations remained uninterrupted.
- Staff maintained access to all core systems remotely, including phone calls.
- Calls that did occur were more detailed, showing remote support reliance.

2. Call Activity (Switchvox Cloud)

Key Metrics:

- 36% decrease in total call volume, shown below as daily calls to all non-PD lines (meaning Town Hall including Court and Public Works combined)
- 39% reduction in incoming calls.
- 29–30% decrease in total talk time.
- 9–12% increase in average call duration.



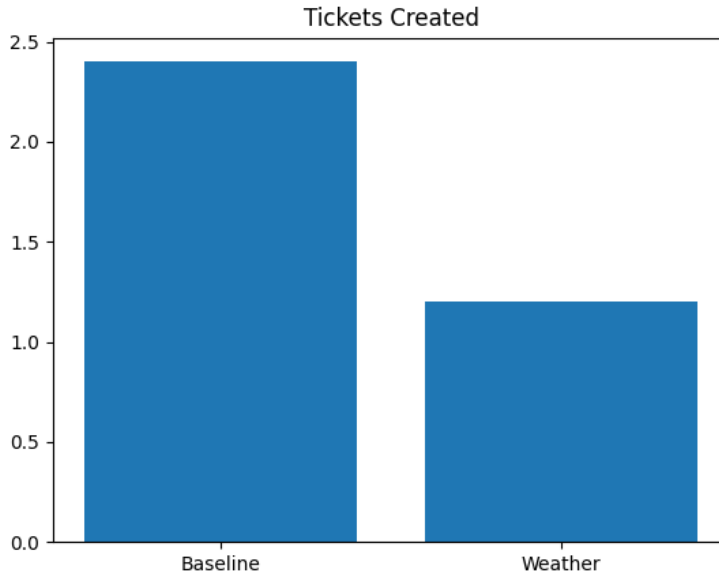
Interpretations:

- Residents deferred routine calls appropriately but still called as needed.
- Remote VOIP access ensured service availability, meaning staff at home could successfully take calls.
- Longer calls reflected more detailed remote support needs.

3. Service Ticket Activity

Daily Averages:

- Tickets Created: 2.4/day → 1.2/day (50% decrease)
- Engineer Hours Worked: 0.8/day → 0.2/day (75% decrease)



Positive Interpretation:

- Lower ticket volume aligned with fewer in-office disruptions.
- Remote access allowed continued support productivity.
- Users worked from home securely with minimal issues.

4. Key Takeaways

- Remote-work readiness was effective.
- Cloud-based phone and computer access ensured continuity.
- Critical services maintained without disruption.

5. Recommendations

- Continue strengthening remote-work infrastructure.
- Increase proactive messaging in future weather events.
- Formalize a weather-response communication plan.

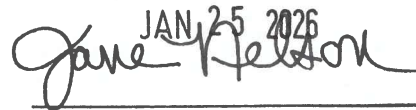


GOVERNOR GREG ABBOTT

January 25, 2026

The Honorable Jane Nelson
Secretary of State
State Capitol, Room 1E.8
Austin, Texas 78701

FILED IN THE OFFICE OF THE
TEXAS SECRETARY OF STATE
2:30 pm O'CLOCK

JAN 25 2026

Secretary of State

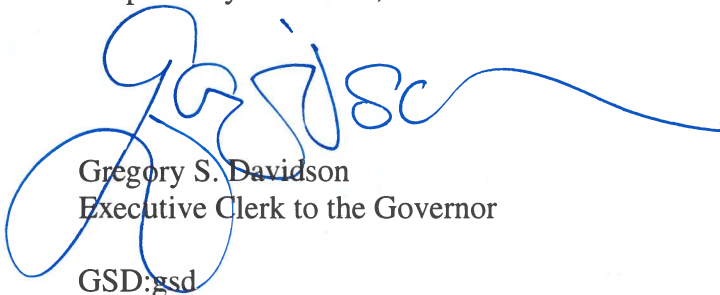
Dear Secretary Nelson:

Pursuant to his powers as Governor of the State of Texas, Greg Abbott has issued the following:

A proclamation declaring a disaster in a number of Texas counties due to severe winter weather that threatens widespread and severe property damage, injury, and loss of life due to prolonged freezing temperatures, heavy snow, and freezing rain statewide.

The original proclamation is attached to this letter of transmittal.

Respectfully submitted,


Gregory S. Davidson
Executive Clerk to the Governor
GSD:gsd

Attachment

PROCLAMATION

BY THE

Governor of the State of Texas

TO ALL TO WHOM THESE PRESENTS SHALL COME:

WHEREAS, I, GREG ABBOTT, Governor of the State of Texas, issued a disaster proclamation on January 22, 2026, certifying under Section 418.014 of the Texas Government Code that the severe winter weather posed an imminent threat of widespread and severe property damage, injury, and loss of life due to prolonged freezing temperatures, heavy snow, and freezing rain statewide; and

WHEREAS, due to the widespread and severe impacts caused by the severe winter weather, a state of disaster continues to exist in those counties;

NOW, THEREFORE, in accordance with the authority vested in me by Section 418.014 of the Texas Government Code, I do hereby amend and renew the aforementioned proclamation and declare a disaster in Anderson, Andrews, Angelina, Archer, Armstrong, Austin, Bailey, Bandera, Bastrop, Baylor, Bell, Bexar, Blanco, Borden, Bosque, Bowie, Brazoria, Brazos, Brewster, Briscoe, Brown, Burleson, Burnet, Caldwell, Callahan, Camp, Carson, Cass, Castro, Chambers, Cherokee, Childress, Clay, Cochran, Coke, Coleman, Collin, Collingsworth, Colorado, Comal, Comanche, Concho, Cooke, Coryell, Cottle, Crane, Crockett, Crosby, Culberson, Dallam, Dallas, Dawson, Deaf Smith, Delta, Denton, Dickens, Donley, Eastland, Ector, Edwards, El Paso, Ellis, Erath, Falls, Fannin, Fayette, Fisher, Floyd, Foard, Fort Bend, Franklin, Freestone, Gaines, Galveston, Garza, Gillespie, Glasscock, Gonzales, Gray, Grayson, Gregg, Grimes, Guadalupe, Hale, Hall, Hamilton, Hansford, Hardeman, Hardin, Harris, Harrison, Hartley, Haskell, Hays, Hemphill, Henderson, Hill, Hockley, Hood, Hopkins, Houston, Howard, Hudspeth, Hunt, Hutchinson, Irion, Jack, Jasper, Jeff Davis, Jefferson, Johnson, Jones, Kaufman, Kendall, Kent, Kerr, Kimble, King, Kinney, Knox, Lamar, Lamb, Lampasas, Lee, Leon, Liberty, Limestone, Lipscomb, Llano, Loving, Lubbock, Lynn, Madison, Marion, Martin, Mason, McCulloch, McLennan, Medina, Menard, Midland, Milam, Mills, Mitchell, Montague, Montgomery, Moore, Morris, Motley, Nacogdoches, Navarro, Newton, Nolan, Ochiltrie, Oldham, Orange, Palo Pinto, Panola, Parker, Parmer, Pecos, Polk, Potter, Presidio, Rains, Randall, Reagan, Real, Red River, Reeves, Roberts, Robertson, Rockwall, Runnels, Rusk, Sabine, San Augustine, San Jacinto, San Saba, Schleicher, Scurry, Shackelford, Shelby, Sherman, Smith, Somervell, Stephens, Sterling, Stonewall, Sutton, Swisher, Tarrant, Taylor, Terrell, Terry, Throckmorton, Titus, Tom Green, Travis, Trinity, Tyler, Upshur, Upton, Uvalde, Val Verde, Van Zandt, Walker, Waller, Ward, Washington, Wheeler, Wichita, Wilbarger, Williamson, Winkler, Wise, Wood, Yoakum, and Young counties.

Pursuant to Section 418.017 of the code, I authorize the use of all available resources of state government and of political subdivisions that are reasonably necessary to cope with this disaster.

Pursuant to Section 418.016 of the code, any regulatory statute prescribing the procedures for conduct of state business or any order or rule of a state agency that would in any way prevent, hinder, or delay necessary action in coping with this disaster shall be suspended upon written approval of the Office of the Governor. However, to the extent that the enforcement of any state statute or administrative rule regarding contracting or procurement would impede any state agency's emergency response that is necessary to protect life or property threatened by this declared disaster, I hereby authorize the suspension of such statutes and rules for the duration of this declared disaster.

FILED IN THE OFFICE OF THE
TEXAS SECRETARY OF STATE
2:30 PM O'CLOCK

JAN 25 2026

In accordance with the statutory requirements, copies of this proclamation shall be filed with the applicable authorities.

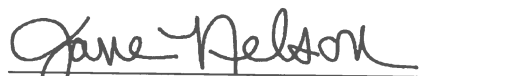


IN TESTIMONY WHEREOF, I have hereunto signed my name and have officially caused the Seal of State to be affixed at my office in the City of Austin, Texas, this the 25th day of January, 2026.



GREG ABBOTT
Governor

ATTESTED BY:



JANE NELSON
Secretary of State

FILED IN THE OFFICE OF THE
TEXAS SECRETARY OF STATE
2:30pm O'CLOCK
JAN 25 2026



Social Media Analytics: Facebook 12/24/25 - 1/24/26

ORGANIC SOCIAL MEDIA ENGAGEMENT



8,944
+63 Followers



83,387
Views



2,348
Page Visits



750
Content Interactions



19
Posts

TOP CITIES

Argyle	21.8%
Denton	11.2%
Northlake	9%
Flower Mound	6.5%

Also viewed by residents in Fort Worth, Lantana, Justin and Bartonville.

TOP AGES

18-24	.9%
25-34	10.3%
35-44	33.1%
45-54	28.1%
55-64	17.3%
65+	10.3%

ENGAGEMENT BY GENDER

Men	28.2%
Women	71.8%



Town of Argyle

January 23 at 10:00 AM · 🌐

Huge shoutout to [TBK - The Bees Knees](#), one of Argyle's beloved local boutiques! 🐝👗

Founded by Aimee Buckert, this shop is all about helping shoppers feel confident and find the perfect outfit. With new arrivals every week, ranging from quality denim to unique gifts, there's always something new to discover.

Aimee also hosts bi-monthly craft workshops and Mahjong nights, making The Bees Knees a true community gathering spot!

What are you waiting for? Go get your shop on, Argyle!

[#SupportLocal](#) [#TrueArgyleStyle](#)



In True Argyle Style

Highest Performing Organic Post

9,420 Views

6,418 Viewers

23 Follows

87 Interactions




Town of Argyle


January 13 at 2:25 PM · 🌐

Tonight starts our 2026 Town Hall Meeting series. In six Town Hall events over the new year, our Mayor and Council will host Town Hall meetings focused on individual neighborhoods. We start tonight at 6 PM with a Town Hall for the Lakes HOA and follow with all our other neighborhoods through the course of the year. The Town Hall meetings are at Town Hall at 308 East Denton. Our February Town Hall will be 2/24 for the Avalon and Waterbrook HOAs. A full schedule will be posted soon, please plan to join us! [#townofargyle](#) [#trueargylestyle](#)

ATTENTION LAKES OF ARGYLE RESIDENTS



 Meet the Mayor and your elected officials

 Receive TXDOT Report on US377

 NEWS ON FRONT STREET PLANS

 Ask Questions

You are invited to attend an upcoming Town Hall Meeting to receive updates from your local officials. All are welcome to attend this free event! Light refreshments will be served.

WHEN:
TUESDAY, JANUARY 13TH
AT 6PM

WHERE:
ARGYLE TOWN HALL
308 DENTON STREET E
ARGYLE, TX 76226

Second Highest Performing Organic Post

8,026 Views

4,269 Viewers

2 Follows

22 Interactions



Social Media Analytics: Instagram 12/24/25 - 1/24/26

ORGANIC SOCIAL MEDIA ENGAGEMENT



1,988

+15 Followers



9,327

Views



102

Page Visits



214

Content Interactions



17

Posts

TOP CITIES

Bartonville	20.6%
Denton	19%
Northlake	10.4%
Argyle	5.2%

Also viewed by residents in Fort Worth, Lantana, Justin, Dallas, Bartonville, and Roanoke.

TOP AGES

18-24	2.2%
25-34	17%
35-44	42.7%
45-54	25.2%
55-64	9.9%
65+	3%

ENGAGEMENT BY GENDER

Men	26.2%
Women	73.8%



townofargyle · Follow

townofargyle 1w
 Thank you Lakes HOA! We hosted over 60 residents for our first 2026 neighborhood Town Hall. Residents discussed a presentation by TXDOT on pending US377 construction, efforts by the Town to plan a better Front Street, the Town's traffic calming initiative and other topics near and dear to the Lakes HOA. We appreciate the participation and discussion. Lakes HOA resident and Councilmember Chad Boyd was able to connect directly with neighbors and hear their concerns. Thanks to Mayor Ron Schmidt for leading the meeting and Councilman Gustav Svehla and Councilman Casey Stewart for joining the Town Hall as well. Communication makes community! #townofargyle #trueargylestyle

No comments yet.
 Start the conversation.

Highest Performing Organic Post

1,247 Views
 480 Reached
 23 Interactions



townofargyle · Follow

townofargyle 4w
 What an incredible year, Argyle! 🍷

As 2025 comes to a close, we are reflecting with gratitude on some of the moments -- big and small -- that made this year unforgettable. Thank you for showing up, supporting your community and being #ArgyleProud!

Here are a few of our highlights:
 🌳 Argyle Arbor Day and Tree Giveaway
 🏢 Opening of the Argyle Station Shopping Center
 🏗️ Approval of planning + design for the new Town Center and Police Building

17
 December 29, 2025

Add a comment...

Second Highest Performing Organic Post

1,034 Views
 392 Reached
 18 Interactions

Content Interaction: The number of likes or reactions, saves, comments, shares and replies on your content, including ads. Content can include formats such as posts, stories, reels and more.

Follows: The number of times people clicked on the follow button from your content.

Followers: The number of accounts followed you in the selected time period.

Page Visits: The number of times your page or profile was visited.

Reach: The number of accounts you reached.

Views: The number of times your content was played or displayed. Content includes videos, posts, stories and ads.

Viewers: The number of accounts that have viewed your content at least once. Content includes reels, posts, stories, live videos and ads.